

Protect your flock at BC's safest hotel.



When COVID-19 hit British Columbia, our first instinct was to take care of our communities. We made safe spaces available for frontline workers by offering rock-bottom rates and making community-donated room nights available for BC's superhero workers who needed them to keep themselves and their families safe. Our COVID-19 safety and cleaning policies are so thorough and stringent that they've become a model for independent hotels across Canada.

Setting the Safety Standard



Contactless Experience Exterior corridors and the ability to offer curbside check-in means that you can park and go straight to your room without having to enter common areas. At only 3 stories, you can easily take the stairs and avoid the elevator. Our exterior doors make it easy to have food or groceries delivered.*



Individual Heating & A/C Units Each room is equipped with its own individual air conditioning and heating unit which mean pollutants do not travel through the hotel from room to room like you might see in other buildings with a central system.*



Cleaning Protocols We have rigorous disinfectant, sanitizing and cleaning protocols for every touchpoint on our property, including back of house areas. This included the use of Electrostatic Foggers to disinfect every surface.



Altered Room Service We are offering cleaning on the third night of any stay, which includes our rigorous disinfectant, sanitizing and cleaning protocols. We provide daily garbage removal and towel exchanges upon request.



Social Distancing To minimize any transmission, social distancing is in place at Accent Inns and Hotel Zed for both staff and two parties. Only two parties are allowed in the lobby at one time, plexiglass barriers are in place at the front desk, and we'd be happy to talk to you over the phone and leave any additional supplies at your door if required.

Peace-of-Mind if Plans Change



Reservation Guarantee When you book directly with us, your reservation is guaranteed. We won't give it away if you come in later than expected, as we understand that travel can be complicated right now.



Flexible Cancellations When you book directly with us, you also get flexible cancellations. You won't be charged if you cancel the day before your travel date. Things are changing fast and we're here for you. Just give us a call.